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## Warranty & Disclaimers

All Pro Powder Coating (APPC) warrants that the process of pretreatment, powder application, and cure of all coated parts meet or exceed the industry standards set forth by the powder manufacturers.

This warranty excludes any damage to the item(s) which occurs during shipment, due to failures caused by products not supplied by APPC, and/or failures resulting from misuse, abuse, accident, neglect, mishandling, misapplication, alteration or modification of the items(s) which in turn, cause premature corrosion or coating failure.

Due to environment, consumer usage, metal construction and fabrication variances, all of which are out of the control and responsibility of APPC, this warranty is limited. Upon notification of a coating failure, APPC reserves the right to inspect and determine the cause of the failure as well as the action, if any, that will be taken to rectify the problem. Under this warranty, APPC, in its analysis of the failure in question, may conduct several tests on the part(s) in question, inclusive of destructive testing of the powder coating.

Upon notice and determination of a valid claim, APPC will recoat the part(s) at APPC's own expense. APPC is not liable for the cost of disassembly, removal, reinstallation, or transportation of the affected part(s). This warranty does not cover the repair of the item(s) by any other service provider and is limited to the original purchaser.

If, however, upon analysis that the damaged powder coating was not due to a failure in pretreatment, powder application, or cure, the cost of recoating the piece(s) will fall onto the customer.

APPC is not responsible for the rust, rust seepage, oxidation, or coating failure of the following:

1. Weldments and frames that have overlapping metals that allow moisture to enter and remain trapped. This includes, but is not limited to, seams that are not seal-welded.
2. Interior sides, compartments, or spaces of the weldment where powder coating cannot penetrate.
3. Improper/poor design, construction, or assembly. This may include, but not limited to, welding flaws (inclusive of splatter and pinholes), over-torqued screws, impact assembly, or improper handling.
4. Non-coated/masked part(s) of weldments
5. Coated part(s) that are nicked, cut, scratched, or have any other damage that breaks the seal of the powder coating. This may also include normal wear and tear.
6. Sharp edges that are not rounded to be able to hold an appropriate mil thickness of paint.
7. Tubes or pipes that have end caps and do not have a weep hole which a high risk of vapors escaping during the curing process that will damage the powder finish in an oven.

Since the powder coating process involves curing (baking) components, APPC will not warrant any damage to any piece(s) that cannot withstand the oven temperature of 400 degrees Fahrenheit. This includes, but is not limited to, seals, bushing, electrical wiring, plastics, rubber, thin-gauged metal or old/reused metal pieces, or internal components. APPC is also not responsible for the damage to items removed per customer request.

The following acts and/omissions will void this warranty: 1) Physical damage due to transportation, assembly, or installation, 2) Contact with salt water, magnesium chlorides, ice melt, chlorine, fertilizer, pesticides, industrial chemical agents, or other corrosive agents, 3) Contact with sprinkler systems, tree sap, and/or entangled vegetation. 4) Alteration of the coating by the owner or agents of the owner. 5) Physical damage due to environmental hazards or acts of God.